

**IN THE  
UNITED STATES PATENT AND TRADEMARK OFFICE**

APPLICANT: Robert L. Rac  
SERIAL NO.: 10/642,532  
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TITLE: Centralized Call Processing  
EXAMINER: Pablo R. Ovando  
GROUP ART UNIT: 2614  
ATTY. DKT. NO.: 18279-14445

<b>CERTIFICATE OF EFS-WEB TRANSMISSION</b>			
Pursuant to 240 OG 45 and the <i>Legal Framework For EFS-Web</i> , I hereby certify that this follow-on correspondence is being officially submitted through the USPTO EFS-Web system from the Pacific Time Zone of the United States on the local date shown below.			
Signature:	/Dohyun Ahn/		
Typed or Printed Name:	Dohyun Ahn, Ltd. Rec. No. L0359	Dated:	August 19, 2008

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**AMENDMENT A**

Sir:

In response to the Office Action dated March 20, 2008 for the patent application identified above, please amend the application as set forth herein.